

Focus of program logic across different types of programs

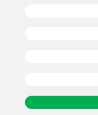


Building a house

The logic for building a house is simple. If the design meets the 'user' needs and is feasible (within budget), it will meet its outcomes/benefits. Change enablement is basically the moving truck and unpacking – not complex.



High



Low



High

New ICT system

The logic for implementing a new ICT system can vary greatly depending on the scale of the change and the complexity of the solution. Additional complexity comes from changing ICT systems alongside other organisational changes.



High



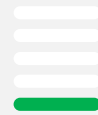
Moderate/High



High

Culture change

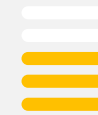
Most culture change does not have a significant output component. The majority of effort to achieve the outcomes of culture change is in change enablement and doing the things needed to change behaviours and therefore culture.



Low



High



Moderate