

Business Process Components

*All business processes are made up of the following components.
Pro tip: even if you haven't modelled a process, it's made up of these things.*

Value

- Strategic alignment
- Measures & KPIs

Rules

- Laws, policies & business rules

Actions

- Inputs & outputs
- Steps & decisions
- Controls

Variations

- Risks & issues
 - Variations & exceptions
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Staff & stakeholders

- Behaviours
- Roles & responsibilities
- Skills & capability

Tools & artefacts

- Procedures
- Templates & checklists
- Equipment

Systems & databases

- IT Systems
- Automations
- Data/information management