

Standard PMO Processes

Process	Level 1	Level 2	Level 3	Level 4	Level 5	Potential actions to lift maturity
Information Management			Level 3			<ul style="list-style-type: none"> Define simple and clear performance measures
Action Tracking					Level 5	<ul style="list-style-type: none"> Continue ongoing process improvements and enhancements
Risk Management				Level 4		<ul style="list-style-type: none"> Use performance against measures to identify and test process improvements
Issue Management		Level 2				<ul style="list-style-type: none"> Document common process exception and variation scenarios Start to consider performance measures
Dependency Management		Level 2				<ul style="list-style-type: none"> Document common process exception and variation scenarios Start to consider performance measures
Schedule Management		Level 2				<ul style="list-style-type: none"> Document common process exception and variation scenarios Start to consider performance measures
Benefits Management	Level 1					<ul style="list-style-type: none"> Define the process, including purpose, business rules, inputs/outputs, steps/decisions, control, actors, tools and templates.
Requirements Management		Level 2				<ul style="list-style-type: none"> Document common process exception and variation scenarios Start to consider performance measures
Change Control			Level 3			<ul style="list-style-type: none"> Define simple and clear performance measures
Lessons Learned		Level 2				<ul style="list-style-type: none"> Document common process exception and variation scenarios Start to consider performance measures